

Privacy Policy

Rai of SonShine Wellness

Last Updated: December 23, 2025

Rai of SonShine Wellness (“we,” “our,” or “us”) respects your privacy and is committed to protecting it. This Privacy Policy explains how information is collected, used, and safeguarded when you visit <https://www.raiofsonshinewellness.org>, contact us, or interact with this website. By using this website, you agree to the terms of this Privacy Policy.

1. Information We Collect

A. Information You Voluntarily Provide

We may collect personal information when you submit a contact or inquiry form or request information about services. This may include your name, email address, phone number, and any information you choose to share.

B. Automatically Collected Information

When you visit this website, limited information may be collected automatically, including IP address, browser type, device information, pages visited, and time spent on the site. This information is used for analytics, functionality, and security.

2. How We Use Your Information

Information collected through this website is used to respond to inquiries, provide information about services, improve website performance, and maintain website security. We do not sell, rent, or trade personal information.

3. Website Privacy vs. HIPAA Privacy

This Privacy Policy applies only to website interactions and does not replace or override our HIPAA Notice of Privacy Practices. Therapy clients receive a separate HIPAA Notice. Clinical, intake, billing, and therapy-related information is protected under HIPAA and managed through HIPAA-compliant systems, including SimplePractice.

4. Payments

Payments for therapy services are processed through secure third-party systems integrated with SimplePractice. We do not store full payment information on this website.

5. Cookies and Analytics

This website may use cookies and basic analytics tools. You may disable cookies through your browser settings.

6. Email and Communications

If you contact us through this website, we may respond via email or phone. We do not add website visitors to marketing or mailing lists without consent.

7. Data Security

We use reasonable administrative and technical safeguards; however, no system can be guaranteed completely secure.

8. Children's Privacy

This website is not directed toward children under 18. Minors may receive clinical services only with appropriate consent.

9. External Links

This website may contain links to third-party sites. We are not responsible for their privacy practices.

10. Updates to This Policy

This Privacy Policy may be updated periodically. Updates will be posted with a revised date.

Contact Information

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