

# Terms and Conditions

## **Rai of SonShine Wellness**

Last Updated: December 23, 2025

Welcome to Rai of SonShine Wellness (“we,” “our,” or “us”). These Terms and Conditions (“Terms”) govern your use of our website, <https://www.raiofsonshinewellness.org>, including all content, features, products, services, and merchandise offered.

### **1. Purpose and Scope**

This website provides general information about psychotherapy services, educational resources, branded merchandise, and wellness products. Nothing on this website constitutes medical advice or treatment.

### **2. Professional Services Disclaimer**

#### **Licensed Practice**

Psychotherapy services are provided only in states where our clinicians are licensed.

#### **Non-Therapeutic Content**

Educational materials and merchandise do not constitute therapy or medical advice.

#### **Emergency Situations**

We do not provide emergency services. Call 911 or 988 in emergencies.

### **3. Appointments and Payments**

Session fees are disclosed prior to scheduling. Payments are processed through SimplePractice. Late cancellations may be charged the full session fee.

### **4. Refunds, Returns, and Merchandise Sales**

Therapy services are non-refundable. Merchandise sales are final unless damaged or incorrect.

### **5. Cancellations and Rescheduling**

Appointments must be canceled at least 24 hours in advance.

### **6. Service Delivery and Product Fulfillment**

Telehealth is conducted via SimplePractice. Merchandise shipping timelines may vary.

### **7. Confidentiality and Privacy**

Client confidentiality is governed by HIPAA and applicable laws.

### **8. Intellectual Property**

All content is the intellectual property of Rai of SonShine Wellness.

**9. Limitation of Liability**

We are not liable for damages arising from use of this website or products.

**10. Third-Party Links**

We are not responsible for third-party websites.

**11. Termination of Services**

Services may be terminated for non-payment or policy violations.

**12. Governing Law**

These Terms are governed by Connecticut law.

**13. Updates to These Terms**

Updates will be posted with a revised date.

**14. Contact Information**

Rai of SonShine Wellness

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203-909-3086

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